SUPERMICRO DIGITAL MEDIA RETENTION SERVICE

Service Benefits

- **Compliance**
  Avoid GDPR, HIPPA, Sarbanes-Oxley, and Gramm Leach Bliley Act and others expensive regulatory and civil liabilities
- **Peace of mind**
  Your sensitive data will never leave your site and remains under you control to be disposed following your company's procedure
- **Cost Savings**
  The costs of support, convenience and speed to replace a media can be a fraction of the cost of the actual media itself - get your business back on line quickly
- **Contact us**
  Contact Supermicro systems Inc, provide required details and receive a replacements based on your service level

Service Overview

The Supermicro Digital Media Retention (DMR) service allows our customers to keep their storage media if it is defective and requires replacement while under Supermicro systems service plan. With this DMR service, customers can maintain control of their sensitive and confidential data, and dispose of the defective media in accordance with their internal security standards.

The Digital Media Retention service will help driving your business regulatory compliance to avoid GDPR, HIPPA, Sarbanes-Oxley, and Gramm Leach Bliley Act and others expensive regulatory and civil liabilities . It might be a requirement for your Company or organization to keep hold of their defective media components containing sensitive data or when you just want to keep in control over your business data. Supermicro systems makes it possible with our DMR service to retain your digital media.

Service Requirements

Supermicro DMR Service is not a stand alone service . It is designed to complement Supermicro Onsite Services (Bronze, Silver, Gold or Platinum Support) on top of the DMR services our customer will also benefit from:

- 24/7 Service Desk
- Service Portal
- Two Way Shipping (DMR is of course one way shipping only)
- Reserved Spare Parts
- On Site Technical Personnel (Bronze Excluded)

Supermicro DMR service must be purchased at point of sale of the system. Our DMR service is applicable for the following drives:

- All SATA Drives,
- All SAS Drives,
- All SSD,
- and All NVMe Drives.